

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 07th day of February' 2024

C.G.No.98/2023-24/Tirupati Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G.Eswaramma	Member (Independent)

Between

Sri. M.N. Balaji Reddy, Swathymuthyam Street,
Gangavaram (M), Chittoor District. Complainant

AND

1. Dy. Executive Engineer/O/Palamaner	
2. Executive Engineer/O/Punganur	Respondents

This complaint came up for final hearing before this Forum through video conferencing on 02.02.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

01. The complainant filed the complaint during Vidyut Adalat conducted at Palamaner on 28.12.2023 stating that he is utilizing the service connection SC.No.5821200003328 for domestic purpose but without any reason the respondents changed the category of the said service connection to Category-II/Commercial from domestic purpose.



02. The said complaint was registered as C.G.No.98/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they have inspected the premises of the complainant and found that he is utilizing the service connection for domestic purpose and immediately on 11.01.2024 they changed the category of the service connection from commercial to domestic and resolved the grievance of the complainant. The respondents also submitted a copy of the letter from the complainant in which he acknowledged change of category of his service connection from commercial to domestic and admitted that his problem was solved.
03. Heard the respondents through video conferencing. The complainant remained absent.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved and the respondents submitted compliance report and the same is recorded. The complainant also in his letter reported that his grievance was redressed and the same is recorded.
05. Since the grievance of the complainant was resolved, this Forum opines that this complaint is to be closed as infructuous. Accordingly, the complaint is closed. No order as to costs.



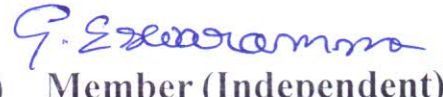
06. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 07th day of February'2024.


CHAIRPERSON


Member (Financial)


Member (Technical)


Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.